



Holiday Giving Program 2021 — Wish Stars Frequently Asked Questions —

Q. Who receives the donated gifts?

A. Each year over 7,100 children and 4,300 families are served by the Sacramento Children's Home's residential and community-based programs, and approximately 1,500 children are directly served during the holidays. They range in age from babies at the Crisis Nurseries to school-aged children and young adults. For most, donated gifts are the only gifts they will receive this holiday season.

Q. Should I wrap the gifts?

A. No. Please do not wrap your gifts. We ask that donors who are fulfilling Wish Star requests place unwrapped donations in one bag—a sturdy gift or shopping bag—and affix the Wish Star securely to the bag. **It is important that you keep the gifts for each child together along with the matching star.** A unique code on the star will enable us to match your donations to the specific child.

Q. If I select a Wish Star, where do I deliver the gifts?

A. We have modified the drop-off process this year. All donation drop offs shall take place behind **Sacramento Children's Home | 2750 Sutterville Road | Sacramento, CA 95820** next to the Philanthropy Department Building. Signage will direct you to drive behind the SCH Main Building where SCH volunteers will accept your Wish Star, Gift Card, and cash donations. Please request your donation receipts via an online form located on our holiday webpage: www.kidshome.org/holiday-2021/. We will also provide you with a card with instructions on how to request a receipt when you deliver your donations.

Drive through drop-offs should be done during the following dates and times:

- **Monday, December 6 – Friday, December 109:30am – 4:00pm**
- **Monday, December 13 – Friday, December 179:30am – 4:00pm**

Please note that the final deadline for drop off is **Friday, December 17 at 4:00pm**. We get very busy on the final day, so earlier drop offs are strongly encouraged.

Q. Do I have to buy all of the gifts listed on the Wish Star?

A. No. You may choose the items you are comfortable purchasing from the Wish Star, but know that each wish star reflects one child from our program and only one wish star is sent out to the community to fulfill for each specific child. Donations of cash and gift cards allow us to purchase any unfulfilled wish list items at holiday time, or other needed items for the children throughout the year.

Q. What happens if stars are lost, not returned, or left unclaimed?

A. We strive to make sure that every child's wish list is fulfilled. We keep a record of all wish list items and use cash donations and gift cards to purchase any items that have not been donated.

If you have any questions or would like to request additional stars (if available) please contact: **Ann Checkley at (916) 290-8203 or Ann.Checkley@kidshome.org**.

Thank you for helping to make our children's holiday dreams a reality!