



Holiday Giving Program 2026

— Adopt-A-Family —

Frequently Asked Questions

Shopping & Preparation

Q. *Do I have to buy all of the gifts on the list?*

A. Do not feel obligated to buy everything from the family's wish list. The wish lists are intended to provide you with a variety of needs you can consider helping to fulfill.

Q. *May I donate gently used items?*

A. No, ALL donations MUST be new.

Q. *Should I wrap the gifts?*

A. Most families prefer the gifts to be wrapped and individually labeled, with the family wish list attached. Please keep wrapping non-denominational, as not every family celebrates the same holidays.

Q. *Can I provide personalized or monogrammed gifts?*

A. To protect the privacy of all SCH clients, the names listed on your wish lists are not the client's actual first and last name. Because of this process, we ask that gifts are not personalized or monogrammed.

Delivery & Drop-off

Q. *When can I drop off my gifts?*

A. Please deliver between 9:00am and 4:00pm Thursday, Dec. 10, Friday, Dec. 11, Saturday, December 12 (**10a-2p**), Monday Dec. 14 – Thursday, Dec. 17. For all deliveries, the earlier the better! We get very busy on the final days, so earlier drop-offs are strongly encouraged.

Q. *Where do I deliver the gifts?*

A. Your assigned wish list will indicate one of the following drop-off locations in Sacramento:

Crisis Nursery North: 4533 Pasadena Ave.

Crisis Nursery South: 6699 South Land Park Dr.

Family Resource Center North: 1565 River Park Dr.

Family Resource Center South: 4343 Williamsborough Dr.

SCH Main Campus: 2750 Sutterville Rd.

Q. *What should I include with my delivery?*

When delivering, please include the wrapped gifts, the original wish list, and a list of items provided.

Additional Questions

Q. *Can I support the Adopt-A-Family program without shopping for physical items?*

In lieu of donating physical items, please [click here](#) to make a financial contribution toward fulfilling gifts for the families we serve.

Q. *Will I receive a donation receipt?*

A. Please [click here](#) to submit your donation details. You'll receive an acknowledgement letter in January that can be used for tax purposes.

Q. *Who may I contact if I have questions?*

A. If you have specific questions about your family's wish list, please reach out to the SCH staff person listed at the top of the Wish List.

If you need additional support, please contact Todd Koolakian at todd.koolakian@kidshome.org.

Thank you for helping to make our children and families' holiday dreams a reality!