



Holiday Giving Program 2023 — Adopt a Family — Frequently Asked Questions

Q. Do I have to buy all of the gifts on the list?

A. Do not feel obligated to buy everything on the family's Wish List, but at least you will have a variety of needs you can consider helping to fulfill.

Q. May I donate gently used items?

A. No, ALL donations MUST be new.

Q. Should I wrap the gifts?

A. Donations can be wrapped or unwrapped. If wrapped, please provide a listing of your donations at the time of delivery so our staff can ensure each gift is appropriate.

Q. Should I label the gifts?

A. Donations should be labeled with the child's or individual family member's name as noted on their wish list.

Q. Where do I deliver the gifts?

A. You will deliver all of your donations to the SCH Program Site where the family you were assigned is receiving services. The programs and their location addresses are as follows:

- Crisis Nursery North: 4533 Pasadena Avenue, Sacramento
- Crisis Nursery South: 6699 South Land Park Drive, Sacramento
- FRC Meadowview: 2251 Florin Road Suite 158, Sacramento
- FRC North Sac: 2469 Rio Linda Boulevard Suite B, Sacramento
- FRC Valley Hi: 7000 Franklin Suite 820, Sacramento
- Donations for the Counseling Center, eVIBE, Tutoring, and Wraparound should be delivered to SCH, 2750 Sutterville Road, Sacramento.

Q. When should I deliver my gifts?

A. Please coordinate with the staff person on your family's Wish List and/or we request that you deliver during this timeframe:

- **Monday, December 4 – Friday, December 89:30am – 4:00pm**
- **Monday, December 11 – Friday, December 15.....9:30am – 4:00pm**

Q. Who may I contact if I have questions?

A. If you have specific questions about the Wish List or family, please reach out to the SCH staff person listed at the top of the Wish List. If you have general questions about the Adopt a Family Program, please contact Todd Koolakian at todd.koolakian@kidshome.org.

Q. Will I receive a donation receipt?

A. Please visit <https://www.kidshome.org/holiday-giving-program/receipt-request/> to submit your donation details. You'll receive an acknowledgement letter that can be used for tax purposes.

If you have *additional* questions, please contact:

Todd Koolakian at todd.koolakian@kidshome.org

Thank you for helping to make our children and families holiday dreams a reality!